Patients from far and wide seek out the specialized services we offer at UC San Diego Health, the only academic medical system in the region and among the best in the world. Our innovative treatments and leading-edge facilities help to improve, extend, and save the lives of those who face serious illness and injury. For patients and their families who must travel to us for treatment — whether from the outskirts of San Diego County or the other side of the globe — our Family House program helps ensure access to the care these individuals need.
THE FAMILY HOUSES AT UC SAN DIEGO HEALTH
Opening doors to exceptional care

For 25 years, Bannister Family House at UC San Diego Health in Hillcrest has been a haven of hope and comfort. Approximately 5,500 families have called it “home” while their loved ones received care, with many telling us that Bannister Family House was a key part of being able to access care at UC San Diego Health. Further, numerous research studies have shown that having family nearby and able to participate in care plans leads to better clinical outcomes as well as overall satisfaction for patients and their loved ones.

Our current capacity is limited to approximately 18 families per month and there is a growing need to serve more people through this important program. Roughly 25 families are turned away each month due to a lack of space. We have a plan to grow our capacity for providing housing to people who need it as part of their UC San Diego Health experience, and you can be a key part of the solution.

The next chapter:
La Jolla Family House

Needing specialized clinical care services can be a challenging experience, regardless of when or where that need arises. However, when a loved one is hospitalized far from home, it can make what is already difficult exponentially more so. To help ease the burden on families facing that reality, UC San Diego Health is looking to expand its housing programs through the establishment of the La Jolla Family House. This new family house will be situated near UC San Diego Health in La Jolla. It will result in several major benefits to the program, including freeing up rooms at Bannister Family House for loved ones of people receiving care in Hillcrest. Further, it will reduce travel time for families whose loved ones are being treated on our La Jolla campus — a trek of nearly 14 miles from Hillcrest that can take an hour or more during certain times of the day.

Building the La Jolla Family House is a critical next step in the evolution of UC San Diego Health’s offerings not only to patients but their families too. We invite you to be a part of this exciting growth opportunity.
“I’ve learned that in the blink of an eye, anyone can become one of the “other people” who needs help. This house is not just a place to stay — it is an emotional cradle of caring when you think you are alone and need a haven of understanding when things happen that you just don’t understand.”

– Valerie and Kenneth Lawson / Honolulu, Hawaii
Former Bannister Family House guests (120 days)

A place of hope and comfort

The La Jolla Family House will offer a welcoming refuge for families of patients seeking care at our recently expanded La Jolla campus, within walking distance to clinical facilities such as Jacobs Medical Center, Moores Cancer Center, and Sulpizio Cardiovascular Center.

Our goal is to provide all the comforts of home: a place to sleep or rest, a kitchen to prep meals, a spot to do laundry, and community spaces where guests can interact with other families facing similar challenges. Some of the most common feedback we receive from guests is that it was incredibly impactful to be surrounded by other people going through the same experience. We strive to do more than just meet our guests’ physical needs; we aim to create a supportive retreat for families at the moment they need it most.

Slated to open in March 2020, the La Jolla Family House will include 25 hotel-style guest rooms, 15 furnished two-bedroom apartments, supportive services, two day-rooms, and a tranquility garden to inspire rest and rejuvenation during a stressful life event.

Located in the heart of the UC San Diego campus, the La Jolla Family House will be integrated into a residential living and learning community. A few minutes’ journey from UC San Diego Health in La Jolla, guests will also have access to fitness centers, outdoor spaces, cultural attractions, and affordable dining options.

Providing welcoming gathering spaces, the first-floor lobby and lounge (above) and second-floor lobby (inset) will also highlight contributions from generous donors and gratitude from past residents.

UC San Diego Health
Help us continue the nontradition.

At the University of California San Diego, challenging convention is our most cherished tradition. And how we approach health care is no exception.

With your help, the La Jolla Family House will offer families a warm and welcoming retreat during their time at UC San Diego Health. This new facility will strengthen our efforts to create a healthier world — one life at a time — through new science, new medicine, and new cures. Extraordinary patient care for everyone is at the heart of our vision, and we look to philanthropic supporters to help us extend our reach and better serve our community.

Together with your philanthropic support of the La Jolla Family House and the Campaign for UC San Diego, we have the ability to significantly impact the future of health care so that we may provide patients and their families with the very best experience for years to come.

For more information about supporting the La Jolla Family House or making other contributions to advance our vital work, please contact:

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The Campaign for UC San Diego is our university-wide comprehensive fundraising effort to empower the next generation of innovators to blaze a new path toward revolutionary ideas, unexpected answers, lifesaving discoveries, and planet-changing impact.